

# CITYPULSE

2024 EDITION

YOUR CONNECTION TO THE CITY OF SPRUCE GROVE

## STRATEGIC PLAN UPDATE

Page 6

## BUILDING THE NEW CIVIC CENTRE

Page 8

## RE-IMAGINED CENTRAL PARK

Page 10

## INVESTING IN HERITAGE GROVE PARK

Page 19





# Welcome to this year's edition of CityPulse magazine!

It's your connection to the City of Spruce Grove and a great source for news, information, and opportunities to learn about current and upcoming projects, events, and initiatives. This annual printed version of *CityPulse* is supplemented by our e-newsletter version, which is delivered directly to your inbox every second week.

## **Haven't signed up yet?**

It only takes a minute at [sprucegrove.org/CityPulse](http://sprucegrove.org/CityPulse).

In addition to *CityPulse* (both in this printed form and our digital e-newsletter), there are many other ways to stay connected with the City so you are updated on what's happening in and around your community and get the most out of living in Spruce Grove! We hope you enjoy this edition of *CityPulse* magazine and if you have comments or suggestions, please email us at [corpcomm@sprucegrove.org](mailto:corpcomm@sprucegrove.org).

## LAND ACKNOWLEDGEMENT

The City of Spruce Grove is honoured to acknowledge the land we work, play, and make our homes on as Treaty 6 territory and the Métis Nation of Alberta Region 4. This is sacred land that holds the hearts, footsteps and spirits of many First Nation, Métis and Inuit Peoples, and in particular, Paul First Nation, Enoch Cree Nation, Alexis Nakota Sioux Nation, Michel First Nation, Alexander First Nation, and the Lac Ste. Anne Métis. We recognize and acknowledge Indigenous values, traditional teachings, ways of being, contributions, and historical inequities. The City is dedicated to Truth and Reconciliation to help in healing and learning to build reciprocal and trusted relationships. We commit towards strengthening relations and building bridges with the Indigenous Nations whose traditional territories the City is located within.

### STAY CONNECTED



[sprucegrove.org](http://sprucegrove.org)



[@cityofsprucegrove](https://www.instagram.com/cityofsprucegrove)



[@sprucegrove](https://www.facebook.com/sprucegrove)



[connect.sprucegrove.org](mailto:connect.sprucegrove.org)



[@citysprucegrove](https://twitter.com/citysprucegrove)



City of Spruce Grove



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# TABLE OF CONTENTS

---



## **YOUR CITY COUNCIL**

Page 4



## **STRATEGIC PLAN UPDATE**

Page 6



## **BUILDING THE NEW CIVIC CENTRE**

Page 8



## **RE-IMAGINED CENTRAL PARK**

Page 10



## **RECYCLING, ORGANICS, AND WASTE COLLECTION**

Page 12



## **SPRUCE UP SPRUCE GROVE**

Page 16



## **COMMUNITY STANDARDS BYLAW**

Page 17



## **YOUTH ADVISORY COMMITTEE**

Page 18



## **INVESTING IN HERITAGE GROVE PARK**

Page 19



## **WATER CONSERVATION**

Page 20



## **SPRUCE GROVE TRANSIT**

Page 22



## **SEECCLICKFIX**

Page 24



## **PERMITS, LICENCES AND INSPECTIONS**

Page 26

**CITY  
MINUTE**



**Permits, licences and inspections**

If you're planning a construction or renovation project that requires a permit, we've made it easy to apply for everything you need online! The CityView online portal is a convenient way for builders, developers, business owners, and residents to apply for permits, business licences, and other related applications. *More info on page 26.*

[sprucegrove.org/CityView](http://sprucegrove.org/CityView)



**Fire pit permits**

Did you know all outdoor, wood-burning fire pits in Spruce Grove require a free fire pit permit? Simply install your fire pit according to our guidelines, then complete the online application and include a photo of your yard with the fire pit visible. You can also print off the application form and drop it off at Protective Services, 36 Fifth Ave., Spruce Grove.

[sprucegrove.org/FirePitPermits](http://sprucegrove.org/FirePitPermits)



## Facility rentals

Looking for a place to host an upcoming event? The City offers a variety of rental spaces and facilities that are suitable for meetings, celebrations, and workshops, as well as sports and recreation use. Keep in mind that some are only available to rent on a seasonal basis.

[sprucegrove.org/FacilityRentals](https://sprucegrove.org/FacilityRentals)



## Outreach

The Community Outreach Team provides in-person support for residents who are experiencing multiple barriers to well-being, including those who are unsheltered or at risk of becoming unsheltered. The team is available Monday to Friday from 8:30 a.m. to 4:30 p.m. by phone at 780-962-7583 or email at [communityoutreach@sprucegrove.org](mailto:communityoutreach@sprucegrove.org).

[sprucegrove.org/Outreach](https://sprucegrove.org/Outreach)



## Construction projects

Stay up to date on construction projects around Spruce Grove, including timelines, road closures, and other impacts that may affect your travels. And please remember to slow down and obey all signage and posted speed limits when you see crews out working so we can all get home safely!

[sprucegrove.org/ConstructionProjects](https://sprucegrove.org/ConstructionProjects)



## Work with us

Be part of a great team! We offer a wide range of career opportunities that support the delivery of high-quality programs and services to the residents of Spruce Grove. Employees also receive excellent benefits, including health and dental coverage, as well as education and training opportunities.

[sprucegrove.org/Careers](https://sprucegrove.org/Careers)

# YOUR CITY COUNCIL

SERVING THE COMMUNITY OF CHOICE



Pictured left to right: Councillor Stuart Houston, Councillor Dave Oldham, Councillor Danielle Carter, Mayor Jeff Acker, Councillor Erin Stevenson, Councillor Jan Gillett, Councillor Reid MacDonald

Spruce Grove's City Council has one mayor and six councillors who are elected to serve four-year terms. Members of Council are responsible for making decisions in the best interest of the municipality and citizens, setting the strategic direction of the City and providing guidance for City Administration to follow.

To learn more about your current City Council, visit [sprucegrove.org/Council](https://sprucegrove.org/Council).



## Council meetings

Spruce Grove City Council typically meets three times per month, except in July, August, and December when they meet once or twice per month. There are several types of Council meetings that may seem similar, but there are subtle differences that set them apart.

### City Council meetings

Regular City Council meetings provide a mechanism for decision making, and may include bylaw considerations, public hearings, and discussions about business items. There is also a Public Input Session at which community members can address Council.

### Governance and Priorities Committee meetings

Governance and Priorities Committee meetings tend to include research, information, and discussion sessions based on Council's strategic priorities. The Committee cannot make decisions but through motions can provide recommendations to Council or direct Administration to make amendments to a bylaw, Council policy or plan, or conduct further research.

The Governance and Priorities Committee was formerly called the Committee of the Whole until March 2023 when City Council approved a name change. Council supported the name change to reflect the mandate and focus of the committee as it pertains to governance, Council priorities, and policy matters.

### Organizational meetings

Council holds an organizational meeting each year in the fall to schedule upcoming regular City Council and Governance and Priorities Committee meetings and set committee appointments and seating arrangements.

### Corporate Plan review meetings

Each fall, Administration presents a proposed Corporate Plan during a series of dedicated Corporate Plan review meetings as a part of Governance and Priorities Committee meeting. The Corporate Plan is then amended based on Governance and Priorities Committee deliberations and Council direction.

## Meeting agendas

Agendas for all Council meetings are available on the City's website the Thursday preceding the meeting. Agendas and minutes can be found at [sprucegrove.org/Agenda](https://sprucegrove.org/Agenda).

## Watch or participate in meetings

City Council meetings and Governance and Priorities Committee meetings are open for public attendance and participation.

### Watch

Watch a live stream or past recordings at [sprucegrove.org/Agenda](https://sprucegrove.org/Agenda), or attend in person in Council Chambers on the third floor of City Hall at 315 Jespersen Ave.

### Participate

Members of the public may participate in a Public Input Session during a Council meeting by indicating they wish to speak when prompted by the Mayor. Virtual participation may be done by registering via email to [cityclerk@sprucegrove.org](mailto:cityclerk@sprucegrove.org) or by calling 780-962-7615 before noon on the date of the meeting.

Alternately, residents can submit a statement or a question to be read on their behalf by emailing [cityclerk@sprucegrove.org](mailto:cityclerk@sprucegrove.org) until the Public Input Session is complete.

Detailed participation information can be found at [sprucegrove.org/PublicInputSession](https://sprucegrove.org/PublicInputSession).

## When do these meetings happen?

Mondays (or Tuesday if the Monday is a statutory holiday) at 6 p.m.

**Virtually:** [sprucegrove.org/Agenda](https://sprucegrove.org/Agenda)

**In-person:** Council Chambers on the third floor of City Hall at 315 Jespersen Ave.

Council meeting times may change. For meeting dates, times and agendas, visit [sprucegrove.org/Agenda](https://sprucegrove.org/Agenda)





## City Council contact information

- [council@sprucegrove.org](mailto:council@sprucegrove.org)
- 780-962-7604
- For more ways to contact City Council, including links to their social media accounts, visit [sprucegrove.org/Council](https://sprucegrove.org/Council)

# STRATEGIC PLAN UPDATE

The City's 2022-2025 Strategic Plan outlines Spruce Grove City Council's vision for the future of Spruce Grove as outlined in their commitment statement. Council created the strategic plan out of feedback they received from the community after being elected in 2022, to set priorities and goals for the course of their term (2021-2025).

The 2022-2025 Strategic Plan contains four main themes:

-  Community Connections
-  Environmental Sustainability
-  Economic Prosperity
-  Governance in Action

Each theme contains several objectives and actions to guide City Administration in their work. Council also reviews the plan each year to ensure it remains in alignment with what Council perceives as important for residents and businesses. This results in necessary adjustments to the strategic plan, referred to as "amendments."

Council approved amendments to the plan during a Council meeting on February 26, 2024. The amendments were integrated with last year's amendments and released as the second edition of the 2022-2025 Strategic Plan, which can be viewed online at [sprucegrove.org/StrategicPlan](https://sprucegrove.org/StrategicPlan).

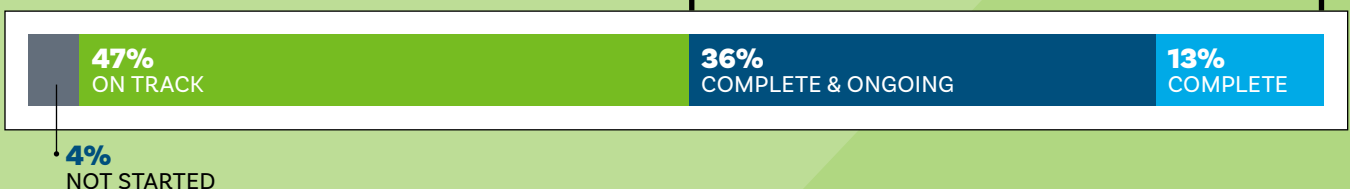


## Progress report

City staff have been working together diligently to move Council's priorities forward and have made excellent progress so far. As of March 1, 2024, 49 per cent of actions in the plan have been completed and, in some cases, integrated into everyday business of City operations. All actions from 2022 and 2023 were completed or reprioritized by Council in the second edition.

**49%**  
ACTIONS COMPLETE OR ONGOING

## Overall Action Status 2022-2025





## Highlights of completed actions



The Youth Advisory Committee Bylaw passed in the summer of 2022 and a committee of local youth ages 12-18 convened for the first time on January 30, 2023. Read more about the Youth Advisory Committee on page 18.



Extensive community engagement was conducted as part of the Municipal Development Plan (MDP) project, Shaping Our Community, including surveys, in-person events, and working groups where we engaged residents, businesses, students and community groups. Follow the progress of the MDP at [sprucegrove.org/ShapingSG](https://sprucegrove.org/ShapingSG).



Thanks to a partnership with the Municipal Climate Change Action Centre, 17 electric vehicle charging stations were installed in Spruce Grove. Twelve charging stations are available for public use, and five are for City fleet vehicles. For locations, visit [sprucegrove.org/ElectricVehicles](https://sprucegrove.org/ElectricVehicles).



The Winter Emergency Response Committee continued working on providing supports for those who are unsheltered or experiencing homelessness within the Tri Municipal Region. For information about Winter Emergency Response, visit [sprucegrove.org/WER](https://sprucegrove.org/WER).



A Storefront Improvement Program was launched to provide a funding incentive for commercial property and business owners in Spruce Grove's City Centre to make improvements to their storefronts. For details about the program, visit [investsprucegrove.ca](https://investsprucegrove.ca).



## What's next?



A Community Standards Bylaw, a tool that helps ensure a safe, healthy and inviting community, is expected to pass this year following extensive public engagement in 2023. For details, visit [sprucegrove.org/CommunityStandards](https://sprucegrove.org/CommunityStandards).

Hen-keeping and beekeeping in Spruce Grove are being considered following a public survey conducted in 2023.

Work has started on a Housing Strategy, which is expected to be completed this year. Actions will include completing a housing needs assessment and engaging with residents and businesses about housing needs and challenges.

The former Dog and Domestic Animal Control Bylaw is now the Responsible Pet Ownership Bylaw. The name change and updates to the bylaw are designed to bring clarity to the regulations around responsible pet ownership while helping to ensure the safety and well-being of residents, pet owners, and pets. For details visit [sprucegrove.org/Pets](https://sprucegrove.org/Pets).

Steps will be taken to launch a new Community Grant Program, starting with research and analysis, followed by the development of a policy and procedure. Once those actions are complete, a new Community Grant Program will be implemented.

# BUILDING THE NEW CIVIC CENTRE

*Work is well underway at the Civic Centre site, which is the single largest project the City of Spruce Grove has ever done.*

Located north of Westwind Drive in the Westwind development, construction on the Civic Centre started in 2023 and significant progress is being made each month on the facility that will be home to a multitude of amenities, including:

- A spectator arena, which will be home to the Spruce Grove Saints
- A community arena that will be named in honour of fallen Edmonton Police Service constable and Spruce Grove resident Brett Ryan
- A satellite location for the Spruce Grove Public Library
- A black box theatre designed with multi-use capabilities
- Art gallery and program room
- A community walking area located on the shared concourse of the spectator arena

Once complete, the spectator arena will have a mix of seating types, including individual bucket seats, accessible with companion seats, and standing room with a drink rail. The total seating capacity for an ice event will be just under 1,800 people and for activities that would use floor seating, the capacity will jump to just over 2,500!

The community arena will have bleacher-style seating and accessible with companion seating for 250 people.

Construction will continue throughout this year and the Civic Centre will open to the public in 2025.







\*Artist rendering/subject to change



## **Building the Civic Centre - a month in a minute**

Want to see how the Civic Centre project is coming along? At the end of each month, a one-minute timelapse of the progress at the site for that month is posted online. It's a great way to check out the progress at the site!

Check them out at [sprucegrove.org/CivicCentre](https://sprucegrove.org/CivicCentre).

## **Did you know?**

In conjunction with the development of the Civic Centre, the City of Spruce Grove is also creating a new co-located Spruce Grove Transit Centre to meet the growing transportation needs of our community. With parking stalls available for Park & Ride users, the Transit Centre will serve as the central location for all commuter service into and out of Spruce Grove and will also be a regular stop for our local on-demand transit service, providing patrons of the Civic Centre another way to get there and enjoy all its amenities. The Transit Centre is scheduled to open in late 2024.

*The Civic Centre project has been made possible through the support of several partners including the Government of Alberta's Municipal Sustainability Initiative, a funding contribution from Parkland County, and other collaborators and groups.*

# RE-IMAGINED CENTRAL PARK

Located in the heart of the city and popular for community gatherings, special events, recreation, and play, Central Park has been the site of numerous celebrations and important moments over the years. And there are many more exciting times ahead as we embark this spring on the first phase of Re-imagined Central Park, a project to revitalize and enhance this important space.

There are many exciting new amenities planned, including a wheeled sports park and pump track, a playground with accessible features, new picnic and shelter areas, and upgrades to the trails and walking paths. But just as importantly, Re-imagined Central Park lays out exactly how we're going to keep the current features of the park that we all love so much, including the trees, skating oval, splash pad, and Lions Log Cabin.

As with most major construction projects, there will be times when parts of the park are inaccessible. You'll notice construction vehicles coming and going and there might be more noise and dust than normal. We appreciate your patience and cooperation during this time.

It all starts this spring and summer. You can expect to see construction fencing at the site and flaggers directing traffic in the area of King Street and Agrena Road as we move a staggering 2,000 truckloads of dirt and material! Construction will continue throughout the summer and fall, and into the summer of 2025. It's important to note, Central Park itself will remain open and accessible for residents and visitors to enjoy, still hosting some of your favourite events, for the entire length of the construction process.

To learn more about the Re-imagined Central Park project, follow along with the progress, see additional concept renderings and keep up to date with the latest news, visit [sprucegrove.org/ReimaginedCP](https://sprucegrove.org/ReimaginedCP).



*\*Conceptual rendering. Subject to change.*

## Phase 1 2024/2025

The initial phase includes construction of the wheeled sports facilities, upgrades to trails and pathways to connect to the existing network, and construction of a play area and picnic plaza.

### ELEMENTS INCLUDE:

- New skate park
- Pump track
- Bike skills park
- Playground with accessible features
- Picnic area with a shade shelter
- New trails and walkways

## Next Phase (Date TBD)

This phase includes construction of a new entry walkway connecting to King Street, a story wall, and a new fire pit area near the existing skating loop.

### ELEMENTS INCLUDE:

- Concrete entry walk
- Story wall
- Seating walls
- Fire pit



The City of Spruce Grove is undertaking a multi-year revitalization project for one of our community's most loved and well-used spaces: Central Park.



### Future phases

Additional elements have been identified that could be included in future phases, as funding is approved and/or partnerships are identified.

#### POSSIBLE FUTURE ELEMENTS INCLUDE:

- Heritage Grove Trail improvements
- Community garden
- Park signage including digital signage
- Naturalized planting with some berry producing trees and shrubs
- Outdoor fitness equipment
- East entry feature
- Trail repaving
- Enhanced lighting

# RECYCLING, ORGANICS, AND WASTE COLLECTION IN SPRUCE GROVE

*The City of Spruce Grove provides a comprehensive residential waste collection program and operates an Eco Centre as well as several seasonal events including extra organics collection, Large Item Pick Up, Free-cycle, Shred-4-Free, and E-roundup.*





# Waste, organics, and recycling collection

The City's residential waste collection program includes three components:



**Waste**  
(Garbage)

Black waste carts are collected weekly.



**Organics**

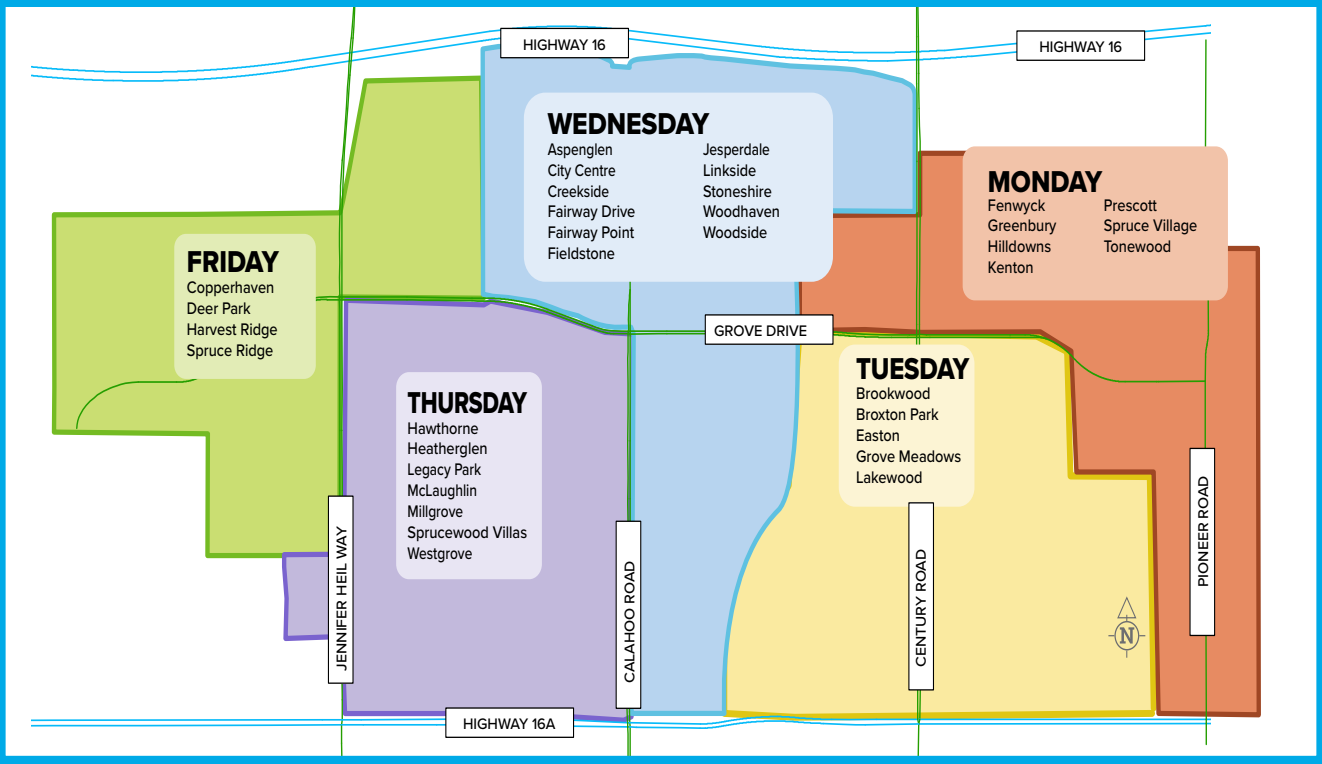
Green organics carts are collected weekly from mid-April to mid-November and monthly from December to March.



**Recycling**

Blue recycle bags are collected weekly.

Recycling, organics, and waste are picked up on your designated collection day. Check the map below to find your collection day. Note that residential collection days do not change on statutory holidays unless otherwise noted.



**Never miss a collection day again!**  
Subscribe to waste collection reminders at [sprucegrove.org/Sort](https://sprucegrove.org/Sort)

# Waste collection guidelines

Please be aware of the following guidelines to help streamline waste management and ensure clean, safe neighbourhoods while reducing hazards and pests. We encourage everyone to be a responsible homeowner and do their part!

## Cart storage

When it's not collection day, please store your carts on your personal property and not on the road, sidewalk, or alley. This also includes the grass boulevard between the City sidewalk and the curb. Let's keep those public areas clutter-free!



## Cart placement during collection

Keep these guidelines in mind when putting your black waste cart and green organics cart out during collection.

- Carts must be set out for collection by 7 a.m. on your designated collection day, but no earlier than 24 hours in advance of your collection day.
- On collection day, put your carts on the street against the curb or at the edge of your property in areas where collection is done in the alley. Ensure the arrows on the carts are facing out towards the road.
- Maintain at least one meter's length of clearance on all sides of the carts. This helps our crews safely pick up the carts without worrying about vehicles or objects.
- Ensure cart lids are fully closed.
- Maximum weight is 200 lbs.
- Following collection, carts must be removed from the road or alley by 11:59 p.m. on collection day.



To report a broken or damaged cart, or missed collection, please use the City's online reporting tool, SeeClickFix or call 780-962-7584.

[sprucegrove.org/SeeClickFix](https://sprucegrove.org/SeeClickFix)

## Catch it

Quickly and easily collect food waste with a kitchen catcher. Line it with a compostable bag and once full, simply toss the bag in your green organics cart.

You can pick up a free kitchen catcher at one of the following locations:

**Eco Centre**  
50 Diamond Ave.  
Monday through Saturday  
10 a.m. to 5:30 p.m.

**Public Works**  
21 Century Close  
Monday to Friday  
8:30 a.m. to 4:30 p.m.





# Eco Centre



The Eco Centre is a drop-off facility where you can dispose of items that can't go in your black waste cart, blue recycling bag, or green organics cart. Household hazardous waste, electronics, appliances, extra blue bag recyclable materials, and extra garbage are also accepted at the Eco Centre. Just keep in mind that some items are subject to a disposal fee.



50 Diamond Ave.



Monday to Saturday: 10 a.m.–5:30 p.m.  
Sunday: Closed  
Statutory holidays: Closed



[sprucegrove.org/EcoCentre](https://sprucegrove.org/EcoCentre)

## Sort with Success

Before you toss it, make sure you are putting it in the right place! Download the City's free waste sorting tool to:

- Find out what goes where
- Sign up for collection reminders
- Receive waste sorting tips
- Learn about seasonal events

Search "Trim Your Trash" in the Apple App Store or Google Play.

## Extra organics collection events



Extra organics collection events are held four times a year, two weeks in spring and two weeks in fall, for residents to dispose of extra yard waste that does not fit into the green organics carts.

The dates for this year are:

- April 29 – May 3, 2024
- May 27 – 31, 2024
- September 30 – October 4, 2024
- November 4 – 8, 2024

Throughout the year, up to three cubic meters of organic waste material per visit can be taken to the Eco Centre at no charge or residents can save the bagged organic materials until the following week's collection day.

For details visit [sprucegrove.org/Organics](https://sprucegrove.org/Organics).

## Do you have or live in a secondary suite?

Properties with secondary suites may exercise the option to receive additional waste and organics carts for the secondary suite under the property's primary utility account.

You can choose which size of black waste cart will work best for the secondary suite (either 120 litre or 240 litre); only the 240 litre green organics cart is available at this time.

A basement suite, a garage suite, or a garden suite are all considered to be secondary suites. Only legal secondary suites qualify for waste collection services.

The monthly solid waste utility fee for secondary suites will be added to an existing service account in the name of the owner holding the primary utility account. There will be only one utility account for each property.

If you are the primary utility account holder, you can sign up for your secondary suite online at [sprucegrove.org/SecSuiteWasteApp](https://sprucegrove.org/SecSuiteWasteApp).

# SPRUCE UP SPRUCE GROVE

## *Take pride in your neighbourhood and help Spruce Up Spruce Grove!*

Register yourself, your family, school, team, business, or community group online, then head outside to take part in our annual community clean-up. This five-week initiative starts in April, and helps remove waste from our parks, trails, school yards, and green spaces, while fostering a sense of neighbourhood pride, teamwork, and inclusivity... not to mention it's a great way to get some exercise in the fresh air while improving the environment!

New for 2024, participants will have the opportunity to help renew and grow our Heritage Grove Forest by planting new trees along the trail. Head out into the forest with one of our Parks Department

staff where you'll be shown how to properly plant your seedlings, then come back each year to watch them grow!

Registration is required for both initiatives and all ages and abilities are welcome to participate. Youth and teens: need volunteer hours for your resume? Our team will be happy to provide a reference letter confirming your participation.

See all the details and sign up at [sprucegrove.org/SpruceUpSpruceGrove](https://sprucegrove.org/SpruceUpSpruceGrove).



# COMMUNITY STANDARDS BYLAW

*This year, the City will be implementing a new Community Standards Bylaw (CSB), which will be an important tool for ensuring a safe, healthy and inviting community.*

The CSB will serve to regulate and enable activities on private and public property in Spruce Grove within four theme areas: Public Behaviour, Property Maintenance and Neighbour Relations, Noise Control, and Smoking and Cannabis.

To ensure the CSB reflects the needs and values of the community, City staff and

members of City Council engaged with residents, business owners and other interested parties in 2023 through a comprehensive survey, community events, information sessions and committee meetings. The feedback collected was compiled into a “What We Heard” report and shared with City Council in September 2023.

While engaging with the public for the CSB, the City also gathered feedback about urban farming activities, including backyard hens and beekeeping, which are being considered for the community.

The CSB is expected to go to Council for final review and approval in spring 2024.

Stay informed about the progress of the CSB and urban farming at [sprucegrove.org/CommunityStandards](https://sprucegrove.org/CommunityStandards).





# YOUTH ADVISORY COMMITTEE



*The Youth Advisory Committee (YAC) provides an opportunity for youth in the community to represent a youth perspective on a variety of municipal issues and provide recommendations to City Council.*

Each year, the YAC creates a work plan with priorities to focus its work. In 2024, their five key priorities are:

- Creating social spaces for youth, increasing youth participation, focusing specifically on keeping community youth engaged.
- Exploring opportunities for youth-oriented activities and events, including partnering and advising on partner led events.
- Connecting with and protecting the environment.
- Raising awareness and supporting the vulnerable and equity seeking communities.
- Supporting local arts, culture, and a variety of small businesses.

To find YAC meeting agendas and minutes, visit [sprucegrove.org/YouthAdvisoryCommittee](https://sprucegrove.org/YouthAdvisoryCommittee).

## **Join the Youth Advisory Committee**

The YAC is comprised of up to 11 members from Spruce Grove between the ages of 12 and 18 and recruitment occurs on an annual basis. If you are interested in becoming a member, watch for recruitment details this fall at [sprucegrove.org/Boards](https://sprucegrove.org/Boards).

Members who fulfill their commitment will be awarded a \$500 bursary after the end of the appointment and upon registration in a certification program.

# INVESTING IN HERITAGE GROVE PARK

*Located in the heart of Spruce Grove, Heritage Grove Park is a natural wonder with many kilometres of all-weather trails that connect neighbourhoods and parks throughout the community.*

To support the ongoing health and appearance of the Heritage Grove Forest, Spruce Grove City Council has approved a significant investment in additional annual forest maintenance starting this year.

This additional maintenance will help with the removal and clean-up of deadfall and dead standing trees as well as invasive species, while also improving the aesthetic of the forest.

Other proactive maintenance throughout the year includes tree planting, regular trail care and clearing, waste collection, and the removal of noxious weeds.

This year the City will be engaging the community to assist in planting seedlings and saplings within portions of the Heritage Grove Forest. This initiative will be part of our annual Spruce Up Spruce Grove program this spring!

More information on this program is available on page 16.

## **Did you know?**

Dogs are welcome in Heritage Grove Park but must be on a leash at all times. All pathways, parks and open spaces within the Spruce Grove are considered “on-leash” areas. And be sure to clean up after your pet if they take a bathroom break during their visit!



## **Protection system**

Throughout the park, you will see emergency locator posts. In case of an emergency, dial 911 and tell the operator the number of the nearest post. This helps emergency crews find your exact location within Heritage Grove Park, resulting in a quicker response.

# WATER CONSERVATION IN SPRUCE GROVE

*Tips to conserve water in your home*

*If you're looking to conserve water in your home, there are several simple and efficient ways that you can make a significant impact. Not only will your efforts reduce your water bill, but they will also support the drought management efforts that are taking place on a provincial level.*

## Easy water saving tips

Here are some easy yet effective ways to start saving water at home right away.

### Indoors



Keep a pitcher of cold water in your refrigerator to reduce the amount of time the tap runs to get cold.

Maintain taps, toilets and appliances to prevent leaks that can waste water.



Limit your showers to five minutes, and consider setting a timer if necessary.

### Outdoors



Collect rain in a barrel to water outdoor plants instead of using your hose.

Allow your grass to grow longer, which helps to shade the soil and reduces the need for watering.



Water your lawn in the morning or evening when it's cooler outside to reduce the amount of water lost to evaporation.

For many more water conservation tips, visit [sprucegrove.org/Tap](https://sprucegrove.org/Tap).



# BEWARE OF WATER WASTERS

*Did you know that there are many potential water wasters in your home?  
Here are a few examples.*



## **Bathroom:**

Running water goes right down the drain. You can save thousands of litres of water every year by turning taps off while you're shaving, brushing your teeth, or washing your hair.



## **Kitchen:**

You can also avoid running water while you're preparing food. Try washing produce in a pan of water or letting food thaw in the fridge instead of putting it under a running faucet.



## **Utility room:**

Running the furnace fan will help circulate air through your home, but it may activate the humidifier. Turning off the furnace humidifier will prevent it from using water while the fan is on.



## **Laundry room:**

Washing machines can waste water if you are not washing full loads. Try adjusting the water level to match the amount of laundry you are washing.

Find more potential water wasters at [sprucegrove.org/WaterWasters](https://sprucegrove.org/WaterWasters).

# SPRUCE GROVE TRANSIT

*Spruce Grove Transit offers a variety of options to help residents move around the community and throughout the region, including service to Stony Plain, Acheson, Parkland Village, and Edmonton.*



## **On-demand local transit**

If you're looking for a way to travel around Spruce Grove (including the industrial area) or connect to Stony Plain, Parkland Village or Acheson, Spruce Grove's on-demand local transit service has you covered. The on-demand local transit service is operated in partnership with the Town of Stony Plain and Parkland County to provide a single integrated service for residents, but each municipality makes their own decision about the hours of operation of the service within their own municipality.

With over 500 pick-up and drop-off locations, travelling around the Tri-Municipal Region has never been easier, plus there are a variety of ways to book a trip:

- Download the Pick-Up On-Demand app from Google Play or the Apple Store
- Book online at <https://book.pickup.rideco.com/>
- Call 780-962-8747

Earlier this year, the on-demand local service expanded to provide service on Saturdays (within Spruce Grove only) in addition to weekdays (with the exception of statutory holidays). Hours of operation are:

- **Within Spruce Grove and Stony Plain:**  
Weekdays from 5 a.m. to 7 p.m.
- **Within Parkland Village and Acheson:**  
Weekdays 5 a.m. to 9 a.m. and 2:15 p.m. to 6:15 p.m.
- **Within Spruce Grove city limits:**  
Saturdays 8 a.m. to 10 p.m.

For details including booking instructions and fares, visit [sprucegrove.org/OnDemandTransit](https://sprucegrove.org/OnDemandTransit).

## Commuter transit to Edmonton

Route 560 transports commuters between Spruce Grove and NAIT, Grant MacEwan and downtown Edmonton on weekdays (except statutory holidays). For a full schedule, fares and to see the live location of the bus, visit [sprucegrove.org/CommuterTransit](https://sprucegrove.org/CommuterTransit).

## Low Income Transit Pass program

The Low Income Transit Pass program helps support residents to access public transit and connect with their community.

Subsidized rates are offered for both on-demand local transit service and commuter service monthly passes. Newcomers to Canada (who arrived in Canada within the last three months) are also eligible for three months of fully subsidized passes (either local or commuter passes), and after that individuals will be transitioned to the subsidized rate, as applicable.

Applications can be completed through the City's Community Social Development Department. For more information on this program call 780-962-7618 or visit [sprucegrove.org/TransitFares](https://sprucegrove.org/TransitFares).

## Accessible Transportation Service

Accessible Transportation Service (ATS) offers door-to-door transportation for seniors (65+) and persons (16+) with mobility or cognitive disabilities within Spruce Grove, Stony Plain and specific areas of Parkland County. For details, including operational hours and fares, visit [stonyplain.com/ATS](https://stonyplain.com/ATS).

### Did you know?

Attendants of individuals who require support can now ride for free on Spruce Grove Transit when accompanying the person who needs assistance.

Those requiring support must complete the needs assessment form and the applicant will receive a registration card if it is determined that a mandatory attendant is required.

When using Spruce Grove Transit, the person requiring support will be required to pay the transit fare and they may be asked to show their registration card, which will allow their attendant to ride for free.

For more information, including the assessment form, visit [sprucegrove.org/TransitFares](https://sprucegrove.org/TransitFares).



## Tap and go with Arc

Spruce Grove Transit has gone paperless, which means the Arc card is now the easiest way to pay for your ride on both the commuter service and the on-demand local service.

The Arc system uses a tap-on, tap-off card to track rides on transit buses and LRT throughout the region. Tapping on and off for each leg of your journey ensures you are charged the lowest fare for your trip. Money is stored in a secure online account and customers use their account to add funds and manage lost or stolen cards.

If you are an occasional transit rider, you still have the option to pay your fare with cash, or you can buy single-use Arc tickets at the Border Paving Athletic Centre.

Find out how it works and sign up at [myArc.ca](https://myArc.ca).

A photograph showing a hand holding a smartphone. The screen displays the 'Spruce Grove Transit e-Bulletin' app interface, which includes a header with the transit logo, a main content area with text and images, and a 'Sign up to stay informed' button. The background is a blurred transit station.

### Spruce Grove Transit e-Bulletin

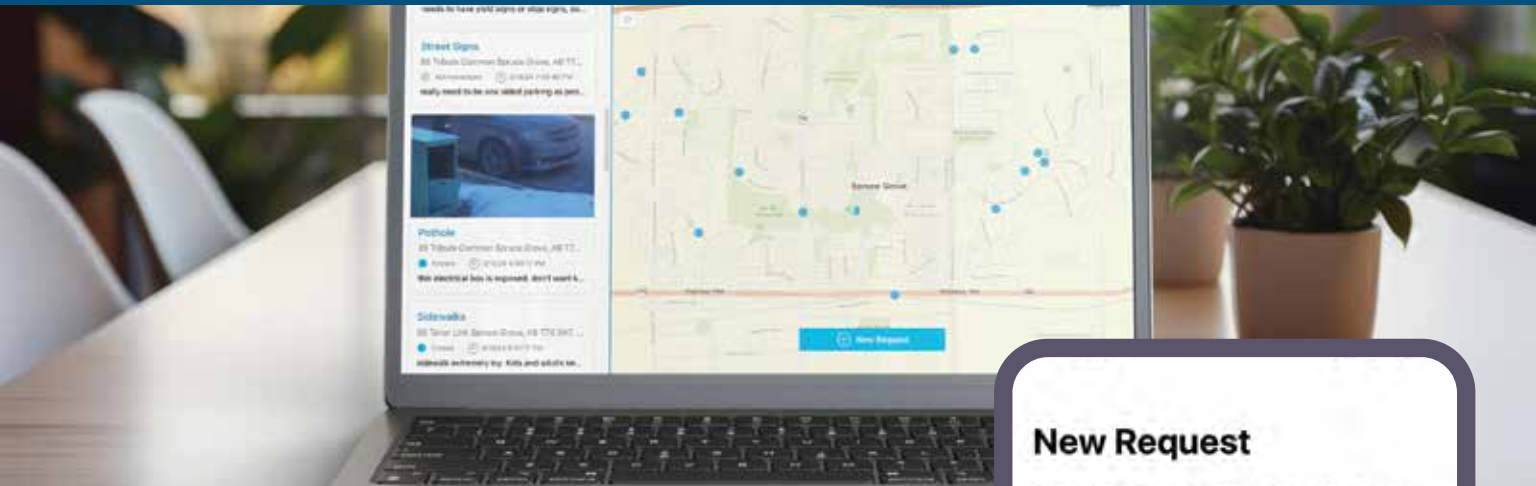
There's an easy way to find out about events that may impact your travel! Sign up for Spruce Grove Transit's e-Bulletin. You'll receive email updates about schedule changes, bus stop closures, and construction notices.

Sign up at [sprucegrove.org/TransitEBulletin](https://sprucegrove.org/TransitEBulletin).



# SEECCLICKFIX

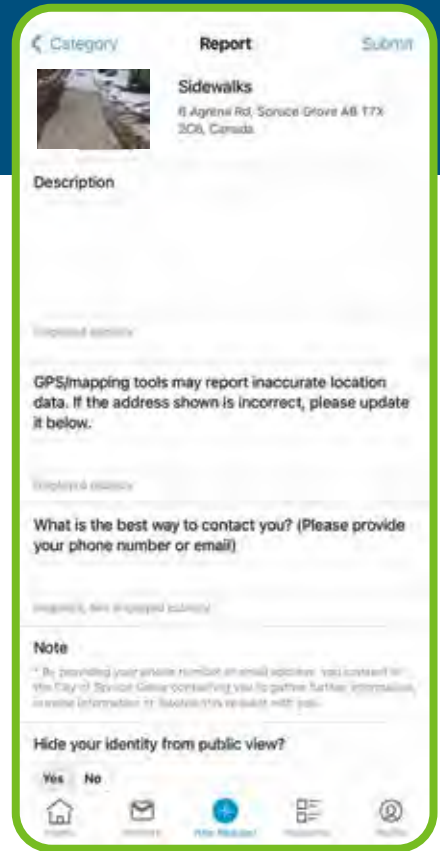
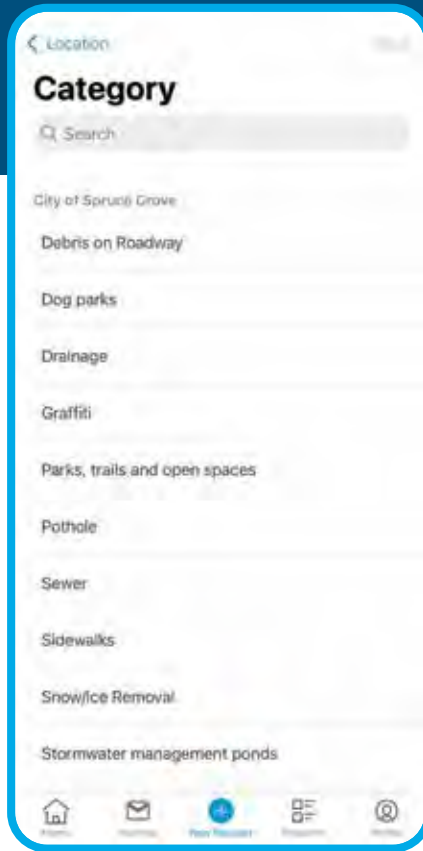
Report non-emergency issues to the City through an app!



Use the City's reporting tool, SeeClickFix, to quickly and easily report common non-emergency issues such as:

 <b>MISSED WASTE COLLECTION</b>	 <b>POTHOLES</b>	 <b>SIDEWALK ISSUES</b>
 <b>LITTER</b>	 <b>GRAFFITI</b>	 <b>AND MORE!</b>

SeeClickFix is available 24/7 through the City's website or via an app so you can submit your issue anytime. There is no need to wait for regular business hours!



The City of Spruce Grove is committed to providing a consistent, responsive, and accessible customer service experience to its citizens.

To support this goal, the City will be streamlining SeeClickFix in 2024.

[sprucegrove.org/SeeClickFix](https://sprucegrove.org/SeeClickFix)

## Submitting a request

Before you start, you have the option to view previously reported issues to see if your concern is already in the system.

To submit a request, choose a category, provide a description, drop a pin or enter a location, and upload a photo if you have one!

After submitting your request, keep an eye out for real-time updates regarding your request.

*It's as simple as that!*

# PERMITS, LICENCES AND INSPECTIONS

*Your guide to getting started on your project*

*Are you planning a home renovation or construction project this year? Before you start picking out paint swatches and carpet samples, make sure you find out about the necessary permits, inspections or other applications that may be required. Each project is different and will have specific requirements to meet building codes and City of Spruce Grove bylaws.*

You can easily check your project's requirements online with the CityView portal – just choose your project from a list and you'll see what you need to begin. CityView makes it easy and convenient for residents, business owners, builders and developers to apply for permits, inspections, business licences and other related applications.



*CityView supports more than  
60 different types of projects!*

**Here are some of the most common.**

- Outdoor yard renovations such as building a garage, fence, deck, shed, or installing a hot tub or swimming pool.
- Indoor home renovations like demolitions, finishing your basement, building a secondary suite, or installing air conditioning.
- Opening a home business or family day home.
- New buildings including single family homes, multi-family homes, and commercial properties, as well as finishing touches like landscaping, lot grading, and driveways.
- Plumbing, gas or electrical work including new installations, upgrades, or changes.





## Get started in five easy steps

Get started at [sprucegrove.org/CityView](https://sprucegrove.org/CityView).

- 1 Select your project to see a checklist of required documents and forms.
- 2 Follow the checklist to gather and complete the required documents and forms. Templates are available online.
- 3 Submit your application(s) in CityView.
- 4 Pay fees online.
- 5 Track the status of your application(s).



### Permit processing times

Keep in mind all applications go through a review process, which may include revisions if necessary, so be sure to submit your applications well in advance of your project to avoid delays! To check permit processing times, visit [sprucegrove.org/Dashboard](https://sprucegrove.org/Dashboard).

### Inspections

In some cases, your project won't be complete without an inspection!

You can easily book one by signing into your CityView account at [sprucegrove.org/CityView](https://sprucegrove.org/CityView) and requesting an inspection on the applicable project.



# 40<sup>TH</sup> SEASON

## Major milestone!

Horizon Stage celebrated its landmark 40th anniversary season in 2023 by welcoming back many of the fan-favourite performers who have entertained audiences over the past four decades. Horizon Stage is an intimate and acoustically superb soft-seat venue with 318 seats. We offer a variety of music, theatre, comedy, dance, and cultural performances, as well as rental opportunities. Reserve your tickets online at [horizonstage.com](http://horizonstage.com), in person at Border Paving Athletic Centre, or by phone at 780-962-8995.

Follow us on social media @HorizonStage and watch for an exciting announcement about our 2024/2025 season coming in July!



*Jimmy Rankin*



## CITY PROGRAMS

The City is pleased to offer a wide range of programming to support and enhance the quality of life for Spruce Grove and area residents. Program topics include resiliency and overall well-being, growth, education, leadership, recreation, and enhancing community connections. There's something for every member of the family! Programs are offered all year long and take place at various locations throughout Spruce Grove. Learn more about the opportunities available at [sprucegrove.org/Programs](http://sprucegrove.org/Programs).

# AWARDS OF EXCELLENCE



## *Recognize outstanding members of our community*

In 2003 the City of Spruce Grove established the Spruce Grove Awards of Excellence program to recognize achievements and contributions made to the City of Spruce Grove. Each year nominations are received in the following categories:

- Athletics
- Environment
- Arts
- Innovation
- Education
- Community Service
- Special Citation for Significant Achievement

Nominations must be received by April 30 to be considered for the current year's awards.

Learn more and submit your nomination at [sprucegrove.org/AOE](http://sprucegrove.org/AOE).



# UNLEASH THE FUN

Bring your dogs to play at one of Spruce Grove's two off-leash parks:

- Cpl. Jim Galloway Memorial Off-Leash Area, 51 Century Close (fenced with a designated section for small dogs)
- Marlboro Off-Leash Park, south of Marlboro Drive (not fenced)

To help ensure everyone has a safe and enjoyable time, review the off-leash park etiquette before you go: [sprucegrove.org/OffLeash](http://sprucegrove.org/OffLeash).

*And always remember to scoop that poop!*





City Hall

315 Jespersen Ave. T7X 3E8

Phone: 780-962-2611

Monday to Friday 8:30 a.m. – 4:30 p.m.

[sprucegrove.org](http://sprucegrove.org)